



South Coast Coffee Co. Ltd.

IMPORTERS, ROASTERS, BLENDEES & TEA BAG MANUFACTURERS



The South Coast Coffee & Tea Centre
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PRIVACY POLICY

This policy sets out how South Coast Coffee Company/Kendricks Holdings Ltd. use and protects any information that you give us when you are a customer. South Coast Coffee Company/Kendricks Holdings are committed to ensuring that your privacy is protected.

What we collect

Customers name, contact information including address, telephone numbers, email addresses.

What we do with the information we collect

We need this information for internal record keeping. We might send a promotional email about a new product or special offer or to contact you about your account.

Security

We will ensure that your information is secure, all information kept about you on computers is password protected.

If you are making purchases from our website, this will be protected by "Sagepay".

Cookies

A cookie is a small file that asks permission to be placed on your computers hard drive. Once you agree, the file is added and the cookie helps analyse web traffic or lets you know when you visit a particular site. Cookies allow web applications to respond to you as an individual. The web application can tailor its operations to your needs, likes and dislikes by gathering and remembering information about your preferences. A cookie does not give us access to your computer or any information about you other than the data you choose to share with us. You can accept or decline cookies, most web browsers automatically accept cookies, this can be changed in your browser settings.

Links to other websites

Our website might contain links to other websites. Once you have used these links to leave our site we do not have any control over other sites. We cannot be responsible for the protection and privacy of any information you provide whilst visiting external sites and these sites are not governed by this privacy statement.

South Coast Coffee Company / Kendricks Holdings Ltd. will not sell, distribute or lease your personal information to third parties unless we have your permission or are required to do so by law. All data is stored in a secure manner. We might use your personal information to send you promotional information or to inform you of special offers.

You may request details of personal information that we hold about you under the Data Protection Act 1998 and the GDPR Legislation 2016.

If you believe that any information we are keeping about you is incorrect, please contact us by email or by post, we will correct any information that is incorrect as soon as possible.